9357 11962 IT Operations Manager - technischer IT-Support (w/m/d) Are you interested in a position as an IT Operations Manager and are confident in dealing with networks as well as TCP/IP and Active Directory - see your future in IT projects with a focus on "finance" - then make your decisive career step, apply Join Brunel and experience the diversity of engineering with us. Because we are looking for you as an "IT Operations Manager with a focus on technical IT support".  
  
Job description:  
  
- Your most important task is to receive internal inquiries from employees as well as inquiries from customers about ongoing projects, to analyze them and to answer them within the scope of your competence.  
- You focus your work on products such as online banking, digitization of processes, data aggregation, interfaces and data center services.  
- You are the first point of contact for colleagues with questions about internal IT (hardware and software, laptops, printers, telephones, WLAN, etc.).  
  
Your profile:  
  
- A completed degree or apprenticeship in a relevant field  
- Professional experience in IT support  
- Experience in collecting, processing, managing support requests  
- Good knowledge of working with Windows clients  
- Experience with network, TCP/IP, WLAN, Active Directory and Microsoft Exchange  
- Good knowledge of the generally current IT peripherals (standard printers, monitors, etc.)  
- Very good written and spoken German  
- Willingness to familiarize yourself with complex tasks  
- Knowledge of databases  
- ITIL(r) - certification (if you are hired, you can also attend appropriate training courses)  
  
We offer:  
Benefit from Brunel's recruiting expertise throughout the application process:  
Our experienced team supports you with an optimal preparation of your  
CV, a consultation individually tailored to you and the position as well as a  
joint preparation for the job interview with our customer. Our  
Diverse customer portfolio from medium-sized companies to Hidden  
Champion up to the DAX group offers you many interesting ones  
Opportunities for development: whether road, ship, rail, air or space;  
traditional or innovative; from development to finished product;  
national or international; from the novice to the experienced  
Professional. In permanent employment directly with our customer, you design the  
technological progress with.  
  
About Brunel:  
Through our global network, we can offer you attractive challenges, extraordinary career prospects and the whole variety of engineering and IT. In the DACH-CZ region alone, we have over 40 branches, two development centers and 120 locations worldwide with more than 12,000 employees in over 40 countries .More than 45 years of international success and over 25 years in Germany. Standing still means going backwards for us - for you too - Then apply now. Service technician - IT Brunel is one of the leading engineering service providers within the DACH-CZ region. We stand for first-class project solutions and exceptional career opportunities across the entire spectrum of modern engineering. More than 2800 engineers, computer scientists, technicians and managers ensure the sustainable success of our customers in a wide variety of industries - from medium-sized hidden champions to global players. In Germany alone, we have over 40 branches and development centers with accredited test laboratories - and also the complete Brunel International network with more than 12,000 employees at 120 locations around the world. 2023-03-07 16:09:43.688000